



Terms of Service

Haack Environmental, LLC

Effective Date: [Insert Date]

These Terms of Service (“Terms”) govern the use of services provided by Haack Environmental, LLC (“Company,” “we,” “our,” or “us”). By requesting or using our services, you agree to these Terms.

1. Services Provided

Haack Environmental, LLC provides non-hazardous liquid waste removal and related services, including but not limited to:

- Vacuum truck services
- Grease trap pumping
- Lift station cleaning
- Drain and sludge removal

All services are subject to availability, site conditions, and applicable regulations.

2. Scheduling & Access

Customers agree to:

- Provide accurate service location details
- Ensure safe and unobstructed access to service areas
- Notify us of any hazards or special site conditions

If access is restricted or unsafe, we reserve the right to reschedule or cancel the service

3. Pricing & Payment

- Pricing is based on the scope of work, location, and disposal requirements
- Payment is due upon receipt unless otherwise agreed in writing
- Late payments may be subject to fees
- Customer is responsible for all costs associated with service completion, including disposal fees

4. Cancellations & Rescheduling

- Cancellations should be made at least 24 hours in advance
- Late cancellations or missed appointments may incur a service fee
- We reserve the right to reschedule due to weather, equipment issues, or unforeseen circumstances

5. Customer Responsibilities

The customer agrees that:

- Waste is non-hazardous and compliant with all applicable laws
- All necessary permits or approvals have been obtained
- Tanks, traps, or systems are properly maintained and accessible

The Company reserves the right to refuse service if hazardous or prohibited materials are present.

6. Environmental Compliance

We comply with all applicable federal, state, and local environmental regulations. Customers are responsible for ensuring their waste streams meet non-hazardous classifications.

7. Limitation of Liability

To the fullest extent permitted by law:

- Haack Environmental, LLC is not liable for pre-existing conditions, structural failures, or damages outside of our control
- We are not responsible for delays caused by weather, traffic, or site conditions
- Our liability is limited to the value of the services provided

8. Indemnification

Customer agrees to indemnify and hold harmless Haack Environmental, LLC from any claims, damages, or liabilities arising from:

- Misrepresentation of waste type
- Unsafe site conditions
- Failure to comply with regulations

9. Warranties

Services are provided “as is” without warranties, express or implied, except as required by law.

10. Termination of Services

We reserve the right to refuse or terminate service at any time if:

- Terms are violated
- Unsafe or hazardous conditions exist
- Payment obligations are not met

11. Governing Law

These Terms are governed by the laws of the State of Florida.

12. Changes to Terms

We may update these Terms at any time. Continued use of our services constitutes acceptance of the updated Terms.

13. Contact Information

Haack Environmental, LLC

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305-786-7688

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